TSA Pre✓® RV Events offered by MorphoTrust

DECEMBER 2016
MorphoTrust USA

About Us

• **Leading Provider of Identity Solutions**
  – Complete, end-to-end offerings that span the identity lifecycle
  – Highest security standards – governed by Proxy and National Security Agreements
  – Highest standards for protecting personal information and data
  – 2013 Company of the Year for Government Biometrics (Frost & Sullivan)
  – U.S.-based with headquarters in MA, and locations in DC, NJ, TN, IN, MN, IA and IL
  – Approx. 1,800 U.S. employees – all fully screened and background checked

• **Over 50 years of experience, serving 50 U.S. states and many federal agencies**
  – Over 20 years of trusted enrollment experience, including 10 years for TSA
  – 20 million enrollments to-date at nationwide network of over 1,200 Enrollment Centers offering fingerprinting and other services, including TSA Pre✓®
  – Driver license and ID issuance solutions for 42 of 50 states
  – Multi-modal biometric solutions for state and federal agencies, including the FBI, Department of Defense and Department of State and over 30 motor vehicle agencies
MorphoTrust TSA Contract Overview

- **TSA Universal Enrollment Service Contract**
  - Competitively awarded in 2012 for 5-years
  - Unique contract that is fully funded by user fees and no appropriations
  - Includes TSA Pre✓® enrollment service

- **Fixed price per applicant – all inclusive service**
  - Enrollment Center Operations (Facilities, Staff, Equipment, Utilities, etc.)
  - Call Center and Customer Support
  - Information Technology / Application Processing / Cyber Security
  - Program Management / Personnel Vetting
  - 50 states / territories; some population specific requirements
  - Marketing allowed as of 2015

- **TSA Pre✓® Fee includes**
  - TSA Operations
  - FBI Fee
  - Contractor Fee
Corporate TSA Pre✓® Temporary Events

- MorphoTrust offers temporary enrollment events to offer flexibility
  - Temporary events are optional and not funded by TSA
  - Temporary enrollment services agreement is between MorphoTrust and your corporation, not TSA

- Objective is to make TSA Pre✓® enrollment convenient and easy
  - Enrollments in a private secure area on site at your location
  - Corporate link allows appointment scheduling
  - Convenient times for your corporation
  - Private marketing for only your employees and family members
ENROLLMENT RV

• Location Options
  – Parking to accommodate 37’ long RV
    ▪ 12’6” high
    ▪ Permits need to be obtained by you
    ▪ Prefer to stay onsite for duration of the event
    ▪ No fee for the RV to come onsite if you agree to actively market the event to the public – a fee will apply for private events
Event Planning

• **Scheduling your Event**
  – Confirmation Order in advance of your event
  – Typically scheduled 2-8 weeks in advance to allow for marketing and logistics planning
  – Last minute events will be considered

• **Minimum volume**
  – Events are scheduled for a minimum of 50 enrollments per day
  – You agree to market the event to the public
  – If a private event, a service order is required with minimum guarantee
Appointments and Hours of Operation

- **Appointment Scheduling Options**
  - MorphoTrust will set up your temporary event on our public website
  - Both public and private appointment scheduling allow for pre-enrollment on our website: [https://universalenroll.dhs.gov/workflows?servicecode=11115V&service=pre-enroll](https://universalenroll.dhs.gov/workflows?servicecode=11115V&service=pre-enroll)

- **Appointments available for customers 45 days in advance of the event**
  - Agreement must be fully executed to open appointment scheduling

- **Hours of Operation**
  - Typically 8am to 5pm with an hour lunch break
  - Standard events are conducted Monday through Friday
  - Alternate hours may be accommodated with advance planning
  - Please allow approximately 2 hours for the set up of the RV Enrollment Center.
RV EAST AND WEST

- RV EAST

- RV WEST
Network Connectivity

- We must have strong Verizon Cellular Service in the area we will be conducting the enrollments (No wifi connections)
Enrollment Process

• **Pre-Enrollment and Scheduling online or via phone**
  – (855) 347-8371
  – If your event is private, we can provide a unique “Location Code” so that only your invitees can schedule an appointment for your event

• **In-person enrollment**
  – Applicants must bring proper documentation, including proof of citizenship
    ▪ Documentation information at: [https://www.tsa.gov/sites/default/files/precheckapplicationprogramrequiredid_factsheet_071615-508.pdf](https://www.tsa.gov/sites/default/files/precheckapplicationprogramrequiredid_factsheet_071615-508.pdf)
    ▪ Trusted Agent verifies identity, captures ID documents, captures fingerprints, collects payment and provides receipt

• **TSA Pre✓® Approval**
  – TSA reviews all applications and determines eligibility
  – If approved, TSA mails applicants their “Known Traveler Number”
  – Customers can check status through the MorphoTrust UES website or Call Center
TO SIMPLIFY, PROTECT AND SECURE THE LIVES OF THE AMERICAN PEOPLE.